

## ADDENDUM 1

This document describes the “pop-up” notification that Uber will push to new and existing Drivers in accordance with the accompanying Settlement Agreement.

Once the pop-up is pushed to the Driver App, the Driver will be unable to proceed to use the Driver App until the Driver completes the user interactions outlined below. A Driver shall not be able to circumvent the suspended functionality by using a different device or logging in and out of their account.

The content of the pop-up notification will be as follows:

[Screen 1]:

[This screen shall contain the following text]:

**You have a legal obligation to transport riders who have guide dogs or other service animals. Allergies and religious objections are not exceptions. Uber will terminate its contractual relationship with any drivers who refuse to transport riders with service animals as required by governing law. For more information read the [link]: [Service Animal Policy](#).**

[If the Driver taps the link they will be taken to the Service Animal Policy along with a back button to return to the original screen.]

**Service animals are animals trained to assist people with disabilities. Most service animals are dogs. There are many types of service animals, including guide dogs that help blind people travel and signal dogs that alert people who are deaf or hard of hearing about relevant sounds. [Link]: [Learn more about service animals](#).**

[Tapping the “Learn more about service animals” link will launch a webpage containing information about guide dogs and other types of service animals. The page shall contain pictures of guide dogs and other service animals.]

[Below the above text is a continue button that moves to the next screen if pressed.]

[Button]: **Continue**

[Screen 2]:

[This screen shall contain three-choice checkbox buttons with no choices selected by default and a “Continue” button deactivated by default until all three checkbox buttons are selected.]

[The following text shall appear at the top of the screen]:

**To comply with your legal obligations as outlined in Uber’s Service Animal Policy, you must agree to:**

**(Check each box to indicate that you understand.)**

[Checkbox 1]: **Transport riders with service animals even if you are afraid of dogs, dislike dogs, or hold other objections to dogs.**

[Checkbox 2]: **Transport riders with service animals even if you are allergic to dogs, and even if someone else who uses the car is allergic to dogs.**

[Checkbox 3]: **Transport groups of riders with more than one service animal if they can safely fit in your vehicle.**

[Button]: **Continue**

[When the user clicks the “continue” button, then proceed to screen 3.]

[Screen 3]:

[Screen 3 will contain the following text]:

**Do you agree to transport riders with service animals and consent to Uber’s Service Animal Policy?**

[Below this text, this screen shall contain a two-choice radio button with neither choice selected by default and a “Continue” button deactivated by default until either radio option is selected.]

[Radio option 1]: **Yes, I agree to transport riders with Service Animals in my vehicle, and I consent to Uber’s Service Animal Policy.**

[Radio option 2]: **No, I disagree. I will not transport service animals, and I do not consent to Uber’s Service Animal Policy.**

[Button]: **Continue**

[If radio option 1 is selected when the Continue button is pressed, then the pop up will proceed to Screen 4.]

[If radio option 2 is selected when the continue button is pressed, then Uber will store an internal record that the specific Driver account initially activated the “disagree” option and the pop up will continue to Screen 5.]

[Screen 4]

Includes the following text:

**Thank you for agreeing to Uber's Service Animal Policy. If Uber determines you have breached your obligations as outlined in this policy, you will be permanently blocked from the Uber Driver App.**

[The pop up then proceeds with normal functionality.]

[Screen 5]:

[This screen shall contain the following text]:

**Unfortunately you are not eligible to drive on the Uber platform at this time.**

**[DRIVER GETS SECOND OPPORTUNITY TO ANSWER THE THREE QUESTIONS. FAILURE TO AGREE TO TRANSPORT SERVICE ANIMALS AND COMPLY WITH UBER'S SERVICE ANIMAL POLICY BY CHECKING THE THREE CHECKBOXES ON SCREEN 3 AND INDICATING AGREEMENT ON SCREEN 4 ABOVE WILL LEAD TO PERMANENT BAR OR DEACTIVATION FROM THE PLATFORM.]**